

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

Rebecca Miller et. al., v. Arisa Health, Inc.
Case No. 36CV-24-177
Circuit Court of Johnson County, Arkansas

A Court has authorized this Long Notice (“Notice”). This is not a solicitation from a lawyer.

If You Are A Person Arisa Identified as Being Among Those Individuals Impacted By The Incident, Including All Who Were Sent A Notice of the Incident, You Are Eligible to Receive a Cash Payment and/or Credit Monitoring from a Class Action Settlement

- A Court authorized this Notice, to those that are eligible to receive monetary compensation from a proposed class action Settlement. The Litigation is titled *Rebecca Miller et. al., v. Arisa Health, Inc.*, Case No. 36CV-24-177 and is pending in the Circuit Court of Johnson County, Arkansas. The Persons that filed the class action lawsuit are called Plaintiffs or Representative Plaintiffs and the company they sued is Arisa Health, Inc., or Defendant.
- The Litigation arises from an alleged data breach perpetrated upon Arisa that allowed an unauthorized third-party to infiltrate Arisa’s computer systems and gain access to files containing the Private Information of Plaintiffs and the proposed Settlement Class Members, called the Incident, including their names, Social Security Numbers, medical record numbers, health insurance numbers or member ID, certifications of substance abuse program completion, medical histories and diagnoses, driver’s license numbers, dates of birth, as well as physical and email addresses, or Private Information. Defendant denies any wrongdoing whatsoever.
- **Who is a Settlement Class Member?** The Settlement Class means:
 - All Persons Arisa identified as being among those individuals impacted by the Incident, including all who were sent a notice of the Incident.Excluded from the Settlement Class are: any judge presiding over this matter and any members of their first-degree relatives, judicial staff, Arisa’s officers, directors, and members, and Persons who timely and validly request exclusion from the Settlement Class.
- Settlement Class Members under the Class Settlement Agreement will be eligible to receive:
 - ❖ **Credit Monitoring:** All Settlement Class Members are eligible to make a Settlement Claim for three (3) years of one bureau credit monitoring services, regardless of whether the Settlement Class Member submits a Settlement Claim for reimbursement of documented losses, or a *pro rata* cash payment. **You must provide an email address to receive the enrollment code for credit monitoring.**
 - ❖ **Documented Losses and Expenses:** Settlement Class Members may submit a Settlement Claim for documented losses and/or expenses fairly traceable to the Incident, **up to \$5,000** per individual **with submission of documentation** supporting their claims.
 - ❖ **Pro Rata Cash Payment:** Settlement Class Members can elect to make a Settlement Claim for a cash payment, estimated to be **\$70**. To receive this cash payment, Settlement Class Members must submit a valid Claim Form, but no documentation is required to make this claim.

Questions? Go to www.ArisaHealthDataIncident.com or call (833) 420-3948

- The amount of cash payments will be increased or decreased on a *pro rata* basis, depending upon the number of valid claims filed and the amount of funds available for these payments. In other words, the cash payment will be increased or decreased after payment of Administration Costs, documented losses and credit monitoring to ensure the Settlement Fund is fully exhausted.
- To submit a Settlement Claim or obtain more information visit www.ArisaHealthDataIncident.com or call (833) 420-3948 to request a Claim Form.

Please read this Notice carefully. Your legal rights will be affected, and you have a choice to make at this time.

	Summary of Legal Rights	Deadline(s)
Submit a Claim Form	The only way to receive payment from the Settlement.	Submitted or postmarked on or before August 27, 2025
Exclude Yourself by Opting Out of the Class	Receive no payment from the Settlement. This is the only option that allows you to keep your right to bring any other lawsuit against Defendant relating to the Incident.	Mailed and postmarked on or before August 12, 2025
Object to the Settlement and/or Attend the Final Approval Hearing	You can write the Court about why you agree or disagree with the Settlement. The Court cannot order a different Settlement. You can also ask to speak at the Final Approval Hearing on at 9:00 AM CT September 24, 2025 about the fairness of the Settlement, with or without your own attorney.	Mailed and postmarked on or before August 12, 2025
Do Nothing	You will not receive any Settlement payments from this class action Settlement.	N/A

- Your rights and options as a Settlement Class Member – **and the deadlines to exercise your rights** – are explained in this Notice.
- The Court still will have to decide whether to approve the Settlement. Payments to Settlement Class Members will be made only if the Court approves the Settlement and after any possible appeals are resolved.

Questions? Go to www.ArisaHealthDataIncident.com or call (833) 420-3948

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BASIC INFORMATION

1. Why is there a Notice?

The Court authorized this Notice because you have a right to know about the Settlement, and all of your options, before the Court decides whether to grant final approval and make the Settlement Final. This Notice explains the nature of the lawsuit that is the subject of the Settlement, the general terms of the Settlement, and your legal rights and options.

The Honorable Judge Patterson of the Circuit Court of Johnson County, Arkansas is overseeing this case captioned as *Rebecca Miller et. al., v. Arisa Health, Inc.*, Case No. 36CV-24-177. The people who brought the lawsuit are called the Representative Plaintiffs. The company being sued, Arisa Health, Inc., is called the Defendant.

2. What is the Litigation about?

The Litigation arises from an alleged data breach perpetrated upon Arisa that allowed an unauthorized third-party to infiltrate Arisa’s computer systems and gain access to files containing the Private Information of Plaintiffs and the proposed Settlement Class Members, called the Incident, including their names, Social Security Numbers, medical record numbers, health insurance numbers or member ID, certifications of substance abuse program completion, medical histories and diagnoses, driver’s license numbers, dates of birth, as well as physical and email addresses, or Private Information.

Defendant denies any wrongdoing whatsoever. No court or other judicial body has made any judgment or other determination that Defendant has done anything wrong.

3. Why is this a class action?

In a class action, one or more people called “Representative Plaintiffs” or “Plaintiffs” sue on behalf of all people who have similar claims. Together, all of these people are called a “Settlement Class,” and the individuals are called “Settlement Class Members.” One court resolves the issues for all Settlement Class Members, except for those who exclude themselves from the Settlement Class.

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4. Why is there a Settlement?

The Court has not decided in favor of the Plaintiffs or Defendant. Instead, both sides agreed to the Settlement. The Settlement avoids the cost and risk of a trial and related appeals, while providing benefits to Settlement Class Members. The Representative Plaintiffs appointed to represent the Settlement Class, and the attorneys for the Settlement Class (also referred to as Settlement Class Counsel), think the Settlement is best for all Settlement Class Members.

WHO IS IN THE SETTLEMENT?

5. How do I know if I am part of the Settlement?

The Settlement Class means:

All Persons Arisa identified as being among those individuals impacted by the Incident, including all who were sent a notice of the Incident.

Excluded from the Settlement Class are: any judge presiding over this matter and any members of their first-degree relatives, judicial staff, Arisa's officers, directors, and members, and Persons who timely and validly request exclusion from the Settlement Class.

6. What if I am not sure whether I am included in the Settlement?

If you are not sure whether you are included in the Settlement, you may call (833) 420-3948 with questions. You may also write with questions to:

Claims Administrator – Case ID 83163
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

THE SETTLEMENT BENEFITS—WHAT YOU GET IF YOU QUALIFY

7. What does the Settlement provide?

Settlement Class Members under the Class Settlement Agreement may submit a Settlement Claim to receive **one or more of the following benefits**:

- ❖ **Credit Monitoring:** All Settlement Class Members are eligible to make a Settlement Claim for three (3) years of one bureau credit monitoring services, regardless of whether the Settlement Class Member submits a Settlement Claim for reimbursement of documented losses, or a *pro rata* cash payment. **You must provide an email address to receive the enrollment code for credit monitoring.**
- ❖ **Documented Losses and Expenses:** Settlement Class Members may submit a Settlement Claim for documented losses and/or expenses fairly traceable to the Incident, up to \$5,000 per individual **with submission of documentation** supporting their claims.
 - This can include receipts or other documentation not “self-prepared” by the claimant that documents the costs incurred. “Self-prepared” documents such as handwritten receipts are, by themselves, insufficient to receive reimbursement, but can be considered to add clarity or support to other submitted documentation.
 - Losses and expenses may include: (i) unreimbursed losses relating to fraud or identity theft; (ii) credit monitoring costs that were incurred on or after the Incident through the date of claim submission; and (iii) bank fees, long distance phone charges, postage, or gasoline for local travel.

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❖ **Pro Rata Cash Payment:** Settlement Class Members can elect to make a Settlement Claim for a cash payment, estimated to be **\$70**. To receive this cash payment, Settlement Class Members must submit a valid Claim Form, but no documentation is required to make this claim.

- The amount of cash payments will be increased or decreased on a *pro rata* basis, depending upon the number of valid claims filed and the amount of funds available for these payments. In other words, the cash payment will be increased or decreased after payment of Administration Costs, documented losses and credit monitoring to ensure the Settlement Fund is fully exhausted.

Business Practice Changes: In addition to the monetary benefits outlined above, Arisa has agreed to certain business practice changes to ensure that the Private Information of Representative Plaintiffs and Settlement Class Members is better protected moving forward. These costs are between \$150,000 and \$300,000, and Arisa has agreed to pay for these changes separate from and in addition to the funds deposited in the Settlement Fund.

HOW DO YOU SUBMIT A CLAIM?

8. How do I get a Settlement payment?

To receive a Settlement payment, you must complete and submit a Claim Form online at www.ArisaHealthDataIncident.com or by mail to *Claims Administrator – Case ID 83163, c/o Kroll Settlement Administration LLC, P.O. Box 225391, New York, NY 10150-5391*. Read the Claim Form instructions carefully, fill out the Claim Form and submit online by **August 27, 2025** or by mail postmarked by **August 27, 2025**.

TO RECEIVE AN ELECTRONIC OR ACH PAYMENT FOR YOUR VALID CLAIM, YOU MUST FILE A CLAIM FORM ONLINE AT WWW.ARISAHEALTHDATAINCIDENT.COM

9. When will I get my Settlement payment?

The Court will hold a Final Approval Hearing on **September 24, 2025 at 9:00 AM CT** to decide whether to approve the Settlement. If the Court approves the Settlement, there may be appeals from that decision and resolving them can take time. It also takes time for all of the Claim Forms to be processed. Please be patient. Payments will begin after the Settlement has obtained Court approval and the time for all appeals has expired.

10. What am I giving up as part of the Settlement?

Defendant and its affiliates will receive a release from all claims that could have been or that were brought against Defendant relating to the Incident. Thus, if the Settlement becomes Final and you do not exclude yourself from the Settlement, you will be a Settlement Class Member and you will give up your right to sue Defendant and its past, present, and future parents, subsidiaries, divisions, affiliates, predecessors, successors, and assigns, and its past, present, and future directors, officers, employees, agents, insurers, shareholders, owners, attorneys, advisors, consultants, representatives, partners, joint venturers, independent contractors, wholesalers, resellers, distributors, retailers, and the predecessors, successors, and assigns of each of them. This release is described in the Class Settlement Agreement, known as Released Claims, which is available at www.ArisaHealthDataIncident.com. If you have any questions, you can talk to the law firms listed in Question 16 for free or you can talk to your own lawyer.

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EXCLUDING YOURSELF FROM THE SETTLEMENT

If you do not want to be part of the Settlement, then you must take steps to exclude yourself from the Settlement Class. This is sometimes referred to as “opting out” of the Settlement Class.

11. If I exclude myself, can I get a payment from this Settlement?

No. If you exclude yourself, you will not be entitled to receive any benefits from the Settlement.

12. If I do not exclude myself, can I sue the Released Parties for the same thing later?

No. Unless you exclude yourself, you give up any right to sue Defendant and any other Released Parties for any claim that could have been or was brought relating to the Incident. You must exclude yourself from the Settlement to start your own lawsuit or to be part of any different lawsuit relating to the claims in this case.

13. How do I exclude myself from the Settlement?

To exclude yourself, each Settlement Class Member must individually sign and timely mail a written Request for Exclusion to the Claims Administrator at the address below. All Persons who opt out of the Settlement Class shall not receive any benefits of or be bound by the terms of this Class Settlement Agreement. All Persons falling within the definition of the Settlement Class who do not opt out shall be bound by the terms of this Class Settlement Agreement and by all proceedings, orders, and judgments in the Litigation. You must mail your Request for Exclusion to the Claims Administrator **postmarked by August 12, 2025**, to:

Claims Administrator – Case ID 83163
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

You may also submit your request to Exclusions@ArisaHealthDataIncident.com and provide your Class Member ID, name, address, and contact information.

OBJECTING TO THE SETTLEMENT

14. How do I tell the Court that I do not like the Settlement?

You can tell the Court that you do not agree with the Settlement or some part of it by objecting to the Settlement. All notices of an intent to object to the Class Settlement Agreement must be written and should include all the following:

- a) the objector’s full name, address, telephone number, and email address (if any);
- b) a clear and detailed written statement that identifies the basis of the specific objection that the Settlement Class Member asserts;
- c) the identity of any counsel representing the objector;
- d) a statement whether the objector intends to appear at the Final Approval Hearing, either in person or through counsel, and, if through counsel, identifying that counsel;
- e) the objector’s signature and the signature of the objector’s duly authorized attorney or other duly authorized representative (if any).

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To be timely, written notice of an objection in the appropriate form must be mailed, with a **postmark date no later than August 12, 2025**, to the Claims Administrator at the following address:

Claims Administrator
<i>Claims Administrator – Case ID 83163</i> c/o Kroll Settlement Administration LLC P.O. Box 225391 New York, NY 10150-5391

Any Settlement Class Member who fails to substantially comply with the requirements above for objecting shall waive and forfeit any and all rights he or she may have to appear separately and/or to object to the Class Settlement Agreement, and shall be bound by all the terms of the Class Settlement Agreement and by all proceedings, orders and judgments in the Litigation.

15. What is the difference between objecting and asking to be excluded?

Objecting is telling the Court that you do not like the Settlement or parts of it and why you do not think it should be approved. You can object only if you are a Settlement Class Member. Excluding yourself is telling the Court that you do not want to be part of the Settlement Class and do not want to receive any payment from the Settlement. If you exclude yourself, you have no basis to object because you are no longer a Settlement Class Member, and the case no longer affects you.

THE LAWYERS REPRESENTING YOU

16. Do I have a lawyer in this case?

Yes. The Court appointed J. Gerard Stranch, IV of Stranch, Jennings & Garvey, PLLC, Gary M. Klinger of Milberg Coleman Bryan Phillips Grossman, PLLC, Jeff Ostrow of Kopelwitz Ostrow, P.A., and James A. Streett of the Streett Law Firm, P.A., as Settlement Class Counsel to represent the Settlement Class in Settlement negotiations. If you want to be represented by your own lawyer, you may hire one at your own expense.

17. How will the lawyers be paid?

Settlement Class Counsel may petition the Court for reasonable attorneys' fees in an amount not to exceed thirty-five percent (35%) of the total Settlement Fund (\$665,000), including the value of remedial measure taken by Arisa. In addition, Settlement Class Counsel may seek reasonable costs and expenses from the Settlement Fund. The entirety of the Attorneys' Fees and Expenses Award shall be payable solely from the Settlement Fund.

Subject to Court approval, Settlement Class Counsel will also request from the Court for a Service Award in the amount of \$2,500 to each Representative Plaintiff.

Any award of attorneys' fees, costs, expenses, and Service Award is intended to be considered by the Court separately from the Court's consideration of the fairness, reasonableness, and adequacy of the Settlement.

THE COURT'S FINAL APPROVAL HEARING

18. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing at **9:00 AM CT on September 24, 2025**, at the **Circuit Court of Johnson County, Arkansas** as ordered by the Court. At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. If there are timely and valid objections, the Court will consider them and will listen to people who have asked to speak at the hearing if such a request has been properly made. The Court will also rule on the Attorneys' Fees and Expenses Award. After the hearing, the Court will decide whether to approve the Settlement. We do not know how long these decisions will take. The hearing may be moved to a different date or time without additional notice, so Settlement Class Counsel recommends checking the Settlement Website www.ArisaHealthDataIncident.com, or calling (833) 420-3948.

19. Do I have to attend the hearing?

No. Settlement Class Counsel will present the Settlement Class to the Court. You or your own lawyer are welcome to attend at your expense, but you are not required to do so. If you send an objection, you do not have to visit the Court to talk about it. As long as you filed your written objection on time with the Court and mailed it according to the instructions provided in Question 1, the Court will consider it.

20. May I speak at the hearing?

You may ask the Court for permission to speak at the Final Approval Hearing. To do so, you must file an objection according to the instructions in Question 14, including all the information required

IF YOU DO NOTHING

21. What happens if I do nothing?

If you do nothing, you will not receive any benefits from this Settlement. If the Settlement is granted final approval and becomes Final, you will not be able to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against Defendant or the other Released Parties based on any claim that could have been or that was brought relating to the Incident.

ADDITIONAL INFORMATION

22. How do I get more information?

This Notice summarizes the Settlement. More details are in the Class Settlement Agreement itself. A copy of the Class Settlement Agreement is available at www.ArisaHealthDataIncident.com. You may also call the Claims Administrator with questions or to receive a Claim Form at (833) 420-3948.

23. What if my contact information changes or I no longer live at my address?

It is your responsibility to inform the Claims Administrator of your updated information. You may do so at the address below or on the Contact Us page of the Settlement Website.

Claims Administrator – Case ID 83163
c/o Kroll Settlement Administration LLC
P.O. Box 225391
New York, NY 10150-5391

PLEASE DO NOT CONTACT THE COURT, CLERK OF THE COURT OR SETTLEMENT CLASS COUNSEL FOR INFORMATION ABOUT THE CLASS ACTION SETTLEMENT

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